

SHUMBASHABA

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HORSES HELPING PEOPLE

SHUMBASHABA RATES SCHEDULE FOR 2012

CONTRACT PAYMENT OPTIONS

Therapeutic Riding Programme, 12-month contract rate options:

Option 1: 1 x 30-min individual session per week: *(46 sessions per year)*

1a) Total Annual Contract for year = R 13 546
Effective Per session rate = R 294
(To be paid in full before 01 Jan 2012)

1b) Payment Plan = R 1 227 per month, x12 months
Effective Per session rate = R 320

Option 2: 2 x 30-min individual sessions per week: *(92 sessions per year)*

2a) Total Annual Contract for year = R 26 662
Effective Per session rate = R 290
(To be paid in full before 01 Jan 2012)

2b) Payment Plan - R 2 415 per month, x12 months
Effective Per session rate = R315

THESE RATES ARE SUBJECT TO A SIGNED CONTRACT.

NON-CONTRACT PREPAID PAYMENT OPTIONS

Therapeutic riding Prepaid

12-sessions prepaid (12 x 30min individual sessions) = R4 020 / R335 per session



SHUMBASHABA RATES SCHEDULE FOR 2012

CONTRACT PAYMENT OPTIONS

Integrated Sport and Skill Riding Programme, 12-month contract rate options:

Option 3: 1 x 60-min group riding lessons per week: *(46 sessions per year)*

3a) Total Annual Contract for year = R 12 276
Effective Per session rate = R 267
(To be paid in full before 01 Jan 2012)

3b) Payment Plan - R1 112.00 per month, x12 months
Effective Per session rate = R 290

Option 4: 1 x 30-min individual riding lessons: *(46 sessions per year)*

4a) Total Annual Contract for year = R 12 276
Effective Per session rate = R 267
(To be paid in full before 01 Jan 2012)

4b) Payment Plan - R1 112 per month, x12 months
Effective Per session rate = R 290

THESE RATES ARE SUBJECT TO A SIGNED CONTRACT.

NON-CONTRACT PREPAID PAYMENT OPTIONS

Integrated Sport and Skill Riding Program Prepaid

12-sessions prepaid (12 x 60min group riding sessions) = R3 660 / R305 per session



SHUMBASHABA RATES SCHEDULE SUMMARY 2012

CONTRACT PER SESSION RATES

Therapeutic Riding Program

1 x 30min individual session per week = R320 per session

2 x 30min individual sessions per week = R315 per session

Integrated Sport and Skill Riding Program

1 x 30min individual session per week = R290 per session

1 x 60min group session per week = R290 per session

PREPAID PER SESSION RATES

Therapeutic Riding Program

12-sessions prepaid (12 x 30min individual sessions) = R335 per session

Integrated Sport and Skill Riding Program

12-sessions prepaid (12 x 60min group riding session) = R305 per session

HORSE STABLING RATES

Horse monthly stabling rate = R3 300 per month

Pony monthly stabling rate = R3 200 per month

Half bait monthly rate = R1 850 per month (includes half farrier costs)



SHUMBASHABA TERMS AND CONDITIONS

The following terms and conditions are in line with the Shumbashaba policy and procedure regarding conducting Equine Assisted Therapeutic Activities.

Timetable: Please note our year is 46 weeks, this in effect means that the contracts are for either 46 sessions (once per week) or 92 sessions (twice per week) per year. The total cost for these sessions is calculated and divided over a 12 month payment period. The program will resume on Monday the 9th January 2011, and will close on Friday the 7th December 2012. During this period there may be a three week period in the school holidays where the program closes, dates to be advised. This has been accounted for in the 46 weeks / sessions for the year.

Payment: Monthly payments are due before the **1st of each month**. Overdue accounts may be charged 2.5% interest per month. Fees paid annually in advance are due on the 1st of the month in which the contract period starts. A further discount of 7.5% off the annual fee will apply to full annual payments received on or before the 1st of January in the year in which the contract starts.

Session Cancellations and Make-up: Client cancelled sessions will only be made up should the sessions be cancelled a **MINIMUM OF 12 HOURS IN ADVANCE**. This will be strictly adhered to. A cancellation will be said to have been made through direct contact with Sharon, 084 500 0672 or Renae, 083 3736853; all messages to include the date and time of the message. The make-up sessions will be performed at a time convenient to Shumbashaba which will, on a best efforts basis, take into account the requirements of the client. The opportunity to make up the session will expire 1 month after the session has been cancelled.

Shumbashaba reserves the right to cancel sessions at any time and for any reason and the client will have no claim of any nature against Shumbashaba for such cancellation. In the event that Shumbashaba, its Therapists or instructors, cancel a session, this session will be made up as quickly as possible thereafter. **THERE IS STRICTLY NO CREDIT TO FEES OR REIMBURSEMENT ON CANCELLED SESSIONS.**

Procedure during Rain: Should the weather affect the conditions such that therapeutic riding becomes dangerous or impossible, the therapist / instructor will attempt to contact the client and make alternative arrangements. Shumbashaba will not be held accountable for acts of God. Rainy days afford the opportunity to explore other important aspects of the therapeutic riding situation that involves ~~no~~ associated activities, such as the psychomotor stimulation of grooming, as well as opportunities for relationship building and development of self-esteem and self-concept. The program is holistic, and it is the whole experience with the horse that is therapeutic. Hence clients are requested to support the holistic aspect of the program and attend these associated activity sessions. Those sessions where associated activities are scheduled, and clients do not attend, will not be made up unless the above cancellation criteria are adhered to.

Absenteeism as a result of health problems: Should an individual not be able to attend sessions over an extended period, due to reasons of health, we need to be, where possible,



informed at least a month in advance. On medical certification the contract will be suspended, the place in the program kept for a maximum period of 2 months, and the sessions remaining will be performed once the individual resumes the therapeutic riding program.

Termination – 12 Month Riding Contracts: One month's paid notice must be given in writing should a client wish to terminate a 12 month contract before the expiry of the contract term. Shumbashaba shall not be obliged to provide therapeutic riding sessions during the notice period. In the case of contracts paid annually in advance, cancellation shall immediately cause all previously cancelled sessions that have not been made-up to be forfeit and the client shall be refunded for the outstanding sessions less one month's of sessions at the lowest session rate and the refund shall be paid within 30 days of the expiry of the one month notice period.

Termination – Prepaid Riding Contracts: One month's notice must be given in writing should a client wish to terminate a Prepaid contract. Shumbashaba shall continue to provide therapeutic riding sessions during the notice period. Thereafter, Shumbashaba shall refund the client for any outstanding sessions less four sessions at the applicable session rate and the refund shall be paid within 30 days of the expiry of the one month notice period.

